

Certificate CIS / Computer Support Specialist McLENNAN COMMUNITY COLLEGE

2023-2024

Degree Description

"This program is pending approval by the Texas Higher Education Coordinating Board."

Prepares Students with a foundation in computer skills.

Marketable Skills

- 1. Understand and apply computing terminology and concepts used in the workplace- Critical Thinking/Communication.
- $2. \ Apply \ fundamentals \ of \ computer \ programming \ in \ structured \ design \ concepts-Critical \ Thinking/Communication.$
- 3. Configure, use, and troubleshoot computer operating systems and/or application software Critical Thinking.
- 4. Use the Internet to locate, transfer, research and publish information at a level appropriate for the academic and work environment. Critical Thinking/Communication.
- 5. Install and evaluate desktop and network security protocols and principles- Critical Thinking.

Semester I	Hours
POFT 1393 Special Topics: Introduction to Keyboarding	3 hours
ITSC 1325 Personal Computer Hardware	3 hours
	6 hours

Semester II	Hours
ITSW 1301 Introduction to Word Processing	3 hours
ITNW 1337 Introduction to the Internet	3 hours
ITSW 1307 Introduction to Database	3 hours
ITSW 1304 Introduction to Spreadsheets	3 hours
	12 hours

Total hours: 18 hours

Course Descriptions

POFT 1393 Special Topics: Introduction to Keyboarding

Topics address recently identified current events, skills, knowledges, and/or attitudes and behaviors pertinent to the technology or occupation and relevant to the professional development of the student. This course was designed to be repeated multiple times to improve student proficiency. Semester Hours 3 (3 lec)

ITSC 1325 Personal Computer Hardware

Studies current personal computer hardware including personal computer assembly and upgrading, setup and configuration, and troubleshooting. The student will assemble/set-up and upgrade personal computer systems, diagnose and isolate faulty components, optimize system performance, and install/connect peripherals. Semester Hours 3 (2 lec/2 lab)

ITSW 1301 Introduction to Word Processing

Presents an overview of the production of documents, tables, and graphics. Identifies word processing terminology and concepts; creates technical documents, formats and edits documents, uses simple tools and utilities, and prints documents. Presents pagination, merge and storage of documents. Semester Hours 3 (2 lec/2 lab)

ITNW 1337 Introduction to the Internet

Introduces the Internet with emphasis on using the World Wide Web to locate, transfer, and publish information. Surveys emerging technologies on the Internet. Semester Hours 3 (2 lec/2 lab)

ITSW 1307 Introduction to Database

Introduces relational and non-relational database theory and the practical applications of a contemporary databases. Topics may adapt to changes in industry practices. Semester Hours 3 (2 lec/2 lab)

ITSW 1304 Introduction to Spreadsheets

Introduces the concepts, procedures and importance of electronic spreadsheets. Semester Hours 3 (2 lec/2 lab)