

WACO, TEXAS

## **COURSE SYLLABUS & INSTRUCTOR PLAN**

**NOTE:** This is a 16-week online course.

# Interpersonal Communication SPCH 1318.086

Professor Leslie A. Henderson

#### **COVID 19 Notice:**

McLennan Community College is committed to providing you with every resource you need to reach your academic goals including your safety. We will continue to monitor the evolving situation with COVID 19 and adjust our safety guidelines to make sure we offer a safe environment for you and our faculty. Please make sure to consult your faculty and the MCC website at <a href="https://www.mclennan.edu/crisis-management/coronavirus-updates/index.html">https://www.mclennan.edu/crisis-management/coronavirus-updates/index.html</a> on any changes to these guidelines.

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## **Course Description:**

Application of communication theory to interpersonal relationship development, maintenance, and termination in relationship contexts including friendships, romantic partners, families, and relationships with co-workers and supervisors.

## **Prerequisites and/or Co-requisites:**

There are no official course prerequisites at this time. However, you will need college level writing skills for completing assignments, college level reading skills for reading a college text and responding to tests and discussion questions. The student will apply critical thinking skills including comparison and contrast, analysis, and synthesis.

## **Course Notes and Instructor Recommendations:**

All students will need to check their MCC email, Brightspace announcements, and Brightspace assignments <u>daily</u>. All communication between student and instructor will use the MCC email system. No outside emails are accepted. Each student will need to have a USB drive (or equivalent) that must be used to save all class work submitted.

## **Instructor Information:**

Instructor: Professor Leslie A. Henderson MCC E-mail: <a href="mailto:lahenderson@mclennan.edu">lahenderson@mclennan.edu</a>

Office Phone #: (254) 299-8936

Office Location: FB 102

**Conference Hours:** Online or by appointment

Zoom Contact: (254) 299-8936 Password: Henderson

Required Text & Materials: You <u>must</u> purchase this textbook for successful course completion.

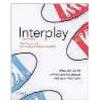
Title: Interplay: The Process of Interpersonal Communication

Author: Ronald B. Adler, Lawrence B. Rosenfeld, & Russell F. Proctor II

Edition: 15<sup>th</sup> edition

Publisher: Oxford University Press

- Paperback 9780197501344
- Loose-Leaf 9780197501368
- Digital 9780197501351



Above item is part of a program where course materials are included in a course charge or tuition.

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## **Sending your instructor emails:**

How you email me your questions is very important. I welcome your emails and questions - I really, really do not mind! I would rather you ask than guess at something and have that effect your grade. Following these simple rules will help me respond to you more quickly and effectively. It is a win-win situation!

- 1. Always send emails through your MCC student email account. MCC has a strong filter that often throws outside emails to the junk folder. MCC student emails do, however get in. (If you do not know how to use your student email address, just ask).
- 2. In the subject heading always put your class and your section number and your full name. For example, if you were in section 00 you would put SPCH\_1318\_187\_John Doe in the subject heading. This is necessary to be able to respond to you in a timely manner.
- 3. If I do not acknowledge your email within 24 hours then resend it. I do not respond to emails sent after 8:00pm until the next day.

## **Methods of Teaching and Learning:**

This online course will use chapter readings from the text, supplemented with online readings and/or videos. Students will participate in weekly discussion boards and worksheets centered on their readings, as well as chapter quizzes. This course also has a group activity project, a research paper and four unit exams.

## **Course Objectives and/or Competencies:**

Courses in this category focus on developing ideas and expressing them clearly, considering the effect of the message, fostering understanding, and building the skills needed to communicate persuasively. Courses involve the command of oral, aural, written, and visual literacy skills that enable people to exchange messages appropriate to the subject, occasion, and audience.

- Critical Thinking (CT) -- to include creative thinking, innovation, inquiry, and analysis, evaluation and synthesis of information.
- Communications Skill (COM) -- to include effective development, interpretation, and expression of ideas through written, oral, and visual communication.
- **Teamwork** (**TW**) -- to include the ability to consider different points of view and to work effectively with others to support a shared purpose or goal.
- **Personal Responsibility (PR)** -- to include the ability to connect choices, actions, and consequences to ethical decision-making.

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## **Online Student Technology Requirements:**

The online student should have knowledge of using a web browser, computer, a MCC student email account, the ability to create, copy, and save documents, the ability to send and receive electronic documents (attachments), and the basic use of internet and search skills. The course uses the Brightspace Learning platform and the student is required to become proficient in these skills through the course orientation. The student should also have a general understanding of online technologies and appropriate online behavior.

### **Hardware requirements:**

- 1. You need an Internet connection (at least 56k, but High Speed connection is recommended).
- 2. Brightspace recommends using a monitor that supports resolution of 1024x768 or higher.
- 3. Students are to maintain regular & reliable access to a computer with a stable broadband Internet connection. If your computer is older than 4 years old, it may not have the processing power to work with Brightspace or current versions of the required software.

## **Software requirements:**

- 1. You need a web browser to access Brightspace. We recommend an up-to-date version of Mozilla Firefox. I strongly recommend Brightspace students use the latest version of Mozilla Firefox for Windows and Mac.
- 2. The word processing software of MS Office is required. If you do not own a copy of MS Word, as a matriculated MCC student you can use Office 365 free, which will give you the most used tools.
  - a. To view a video tutorial for signing up for and installing Office 365 Click here.
  - b. To sign up and get started now Click here.
  - c. Please do not hesitate to contact the MCC Help Desk by calling <u>254-299-8077</u> or emailing <u>helpdesk@mclennan.edu</u> if you require further assistance.
- 3. Many Brightspace functions require Java Run Time Environment. Java technology allows you to work and play in a secure computing environment. Upgrading to the latest Java version improves the security of your system, as older versions do not include the latest security updates. Download Java using the link found at <a href="Free Java Download at http://java.com/en/download/">Free Java Download at http://java.com/en/download/</a>.
- 4. Here are some additional helpful links for the new Brightspace Learning Platform:
  - a. D2L System Check <u>D2L System Check at https://community.desire2learn.com/d2l/systemCheck</u>
  - b. Browser Support for desktop, tablet, and mobile devices <u>Browswer support at https://documentation.brightspace.com/EN/brightspace/requirements/all/browsersupport.htm</u>
  - **c.** Brightspace Technical Assistance at MCC MCC Technical Assistance at http://www.mclennan.edu/brightspace-students/

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- **5. Chromebook Users Beware -** Most every worksheet or written assignment to be down loaded is in an rtf format (Rich Text File).
  - You will need to download/save the RTF file, rather than just double click to open it. You should then be able to open it (using a TXT app) or can open it using Google Drive.
  - If you are using Google Drive then you will need to go to File, Download as Microsoft Word (.docx) or Rich Text File (.rtf).
  - Do not submit it in Google Docs.

## **Other Technology Requirements:**

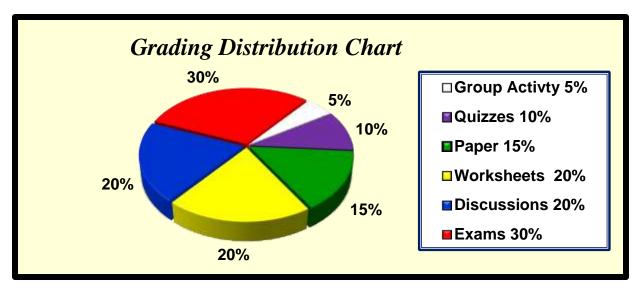
- 1. Microsoft Office 365 or 2013
- 2. Adobe Reader DC
- 3. Mozilla Firefox browser
- 4. Respondus LockDown Browser
  - a. To download the software, which is specific to MCC, click this download link.
  - b. I you are using an **iPad** to take the quizzes and examples; you will need to download that app from **iTunes**. Click here to read instructions on how to do this.

## \*Tentative Weekly Agenda for SP 2022

Week	Materials Covered				
Week 1	Orientation Material				
Week 2	Chapter 1: Interpersonal Process				
Week 3	Chapter 2: Mediated Communication				
Week 4	Chapter 3: Culture and Interpersonal Communication				
Week 5	Unit #1 Exam & Chapter 4: Interpersonal Communication & the Self				
Week 6	Chapter 5: Perceiving Others				
Week 7	Chapter 6: Language				
Week 8	Begin Group Activity & Unit Exam #2				
Week 9	Chapter 7: Nonverbal Communication & Group Activity Due				
Week 10	Chapter 8: Listening: Receiving & Responding				
Week 11	Chapter 9: Emotions				
Week 12	Unit Exam #3 & Chapter 10: Dynamics of Relationships				
Week 13	Chapter 11: Relational Communication: Friends, Family, & Romantic Partners				
Week 14	Research Paper Due				
Week 15	Chapter 12: Managing Conflict				
Week 16	Unit Exam #4				

I reserve the right to change the schedule at any time.

## **Course Grading Information:**



## **Group Activity: 5% of Grade**

- The group activity accounts for the teamwork requirement for this class.
- Students participate in assigned to create a group PowerPoint or Google slide presentation on the topic of Nonverbal Communication Channels.

#### **Chapter Quizzes: 10% of Grade**

- Chapter quizzes are due at the end of every chapter. These quizzes will use Respondus Lockdown Browser and serve as a preview/pretest to the unit exams.
- Students may take each quiz up to three times until the deadline and *I will record the highest score only*. The quiz attempts are 30 minutes each. Each quiz has 20 questions each. The answers to all quizzes will not be available until after the deadline for each quiz and requires the use of Respondus Lockdown Browser.
- I recommend that you take the quizzes three times, even if you make a high score. It exposes you to more of the question pools on the Unit Exams.

## Research Paper: 15% of Grade

- The student will be responsible for researching and writing a 5-page research paper on a mass media related topic.
- These papers should follow the MLA format for a research paper. You can see the format on the MCC library homepage at <a href="MCC Library at http://www.mclennan.edu/library">MCC Library at http://www.mclennan.edu/library</a>.on the MCC library.

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## **Discussion Board Participation: 20% of Grade**

- Participation in discussion board activities are worth a maximum of 100 points. You are responsible for an original thread posting (worth 70 points) and at least two replies to other student's posts (worth 15 points each).
- Your original post is always due before the two replies.
- Your original post must be a minimum of at least <u>300</u> words.

## **Discussion Board Grading Rubric**

Criteria: DB Rubric	Level 4 (20 points)	Level 3 (15 points)	Level 2 (10 points)	Level 1 (5 points)	Level 0 (0 points)
Quality of Answers	Answers all of the questions with original thought & analysis & applies their answer to previous course materials.	Answers most questions with thought & analysis & applies their answer to previous course materials.	Answers some of the questions adequately & does not apply to previous course materials.	Answers some, but not all of the questions, with no application to previous course materials.	Does not answer any of the questions.
Supportive Evidence	Uses original examples to support their points and cites outside sources.	Uses examples to support their point and cites outside sources.	Some examples used to support their answers, but lacked outside source citation.	Lacks support of all questions with no examples or cited sources.	Clearly plagiarizes classmates or online sources.
Timeliness of Original Post	Original post was made by the specified due date.	Original post was made one day late of specified due date.	Original post was made two days late of specified due date.	Original post was made three days late of specified due date.	No original post.
Quality of Responses to Classmate's posts	Very detailed feedback that directly addresses their classmate's posts.	Some feedback that addresses their classmate's posts.	Little feedback & uncreative responses such as "I agree with" statement."	Responds to one classmate's post only.	Does not respond to any classmate's posts.
Word Count & Mechanics	Word Count was 300 or above and free of all spelling & grammar errors.	Word count was 300 and free of most spelling & grammar errors.	Word count is less than 300 and has a few spelling & grammar errors.	Word count is less than 300 and has numerous grammar and spelling errors.	Word count is way below 300 and has too many spelling & grammar errors.

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## Worksheets: 20% of Grade

- Worksheet assignments, in the form of chapter worksheets, are due for most chapters.
- All documents must be in a Rich Text Format or a Microsoft Word format.
- The worksheet strives for self-assessment and application of chapter principles.
- The worksheet should be polished and professional in appearance as is appropriate for college-level work. This format is discussed in a video on your course Brightspace shell.

## Exams: 30% of Grade

- There are four unit exams. You will have one opportunity to take each of the four exams.
- You will use the Respondus Lockdown Browser and Respondus Monitor for the orientation quiz and all unit exams. You need a camera on your in order to do this.
- Each unit exam will have 50 questions (multiple-choice and true/false). You will have 2 hours to complete the exam.
  - o I will reset for technical reasons one time only during the semester.
  - o No make-up exams without a documented excuse.

## **Using Respondus LockDown Browser & Monitor:**

- We have access to a software product, Respondus LockDown Browser, which is software
  designed to help with security and reliability of tests in Brightspace courses. You will use
  Respondus LockDown Browser for every quiz and unit exam
- By using LockDown Browser you will not be able to:

Print
 Access other programs
 Use Instant Message programs
 Use search engines

- To download the software, which is specific to MCC, click this download link.
  - Ensure that you have installed the browser. It is also always located in the Orientation. To access it Brightspace click on Table of Contents (in your Brightspace). Then select Unit 1: Laying the Ground Work > Course Orientation > Respondus LockDown Browser.
  - o You only need to do this ONCE. If you are using an iOS device, download LockDown Browser then log into Brightspace, then Navigate to the test and begin.
  - o If you are using an **iPad** to take the quizzes and examples, you will need to download that app from **iTunes**. Click here to read instructions on how to do this.
  - To watch an introductory video on Respondus LockDown Browser please click the following link - https://youtu.be/XuX8WoeAycs
  - o If you can't get the video to play, you might want to update your plugins at: <a href="https://www.mozilla.org/en-US/plugincheck/?utm\_source=firefox-browser&utm\_medium=firefox-browser&utm\_medium=firefox-browser&utm\_medium=plugincheck-update">https://www.mozilla.org/en-US/plugincheck/?utm\_source=firefox-browser&utm\_medium=firefox-browser&utm\_medium=plugincheck-update</a>

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## **Using Respondus Monitor:**

Respondus Monitor is a tool in Respondus LockDown Browser that records your video and audio while you take a test to deter academic dishonesty. If Monitor suspects anything out of the ordinary in the video, it will flag it for the instructor to review. Only your instructor has access to the video of you taking the test. You will use Respondus Monitor for your orientation quiz (so you learn how to use it) and every unit exam.

- Ensure that you have a webcam and microphone on the computer you are using to take the unit exam. A 3 megapixel or better webcam is suggested. An inexpensive webcam can be found at Best Buy or Amazon.
- Ensure that you have downloaded and installed LockDown Browser.
- Follow the on screen instructions that display when you begin the exam to configure your system.
- Here is a link to a student guide on using Respondus Monitor Taking a Test with Respondus Monitor (Student Guide) <a href="https://www.instruction.uh.edu/knowledgebase/taking-a-test-with-respondus-monitor-student-guide/">https://www.instruction.uh.edu/knowledgebase/taking-a-test-with-respondus-monitor-student-guide/</a>
- You do not have to download anything else. Monitor is designed to provide enhanced testing security and thus grade integrity. Respondus Monitor will take you through the checklist below. Be sure you follow all 7 steps. If at any time you have problems, please contact the help desk at MCC Helpdesk or call (254) 299-8077. The process is as follows:
  - 1. Webcam Check
  - 2. Any Additional Instructions
  - 3. Guidelines & Tips
  - 4. Student Photo
  - 5. Show ID
  - 6. Environment Check
  - 7. Face Detection Check

## The Percentage Breakdown of the Final Grade is as follows:

- Group Activity (5%)
- **Quizzes** (10%)
- Paper (15%)
- Worksheets (20%)
- Discussions (20%)
- Unit Exams (30%)

Grading Scale: A = 100-90 B = 89-80 C = 79-70 D = 69-60 F = 59-0

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## **Late Work, Attendance, and Make-up Work Policies:**

- <u>I really do not like late work!</u> However, I realize that life happens and sometimes it gets in the way of deadlines.
  - o I will allow two make-up assignments per student, per semester. These can only be a DB, worksheet or chapter quiz.
  - o I will keep track of number of allowances per student.
- I do not allow make-ups on unit exams without prior notice and a documented excuse.
- Please contact me immediately if there is a conflict with meeting any deadline.
  - o If you know you will have a conflict meeting a deadline, it is always better to complete it early or discuss this with me ahead of time.
- Because this is an online class, your weekly discussion board activities, worksheets, and quizzes account for attendance.
  - Failure to complete six consecutive assignments is evidence that you do not intend to complete this course and will result a drop from the course.
- I do not drop students after the last day for student-initiated drops (Friday, October 22, 2021) without a compelling reason. A failing grade in the course is NOT a compelling reason.

## **Student Behavioral Expectations or Conduct Policy:**

- Students are to engage in appropriate online behavior according to Online Rules of Netiquette.pdf.
- Students are responsible for all due dates. When in question, work ahead in the course.
  - o I believe in protecting students grades who turn their work in on time and have already sacrificed time with family/friends/work to reach their due dates.
  - o <u>Forgetting that an assignment is due is not a documented excuse. Print your calendar and place it where you can see it daily.</u>
  - O I am a stickler about this!
- Students are responsible not only for their work and due dates, but for their technology as well. In taking an online class, it is your responsibility to have all of the hardware and software listed above. Always have a backup plan.
- Students will communicate in a polite and respectful manner with both the instructor and classmates at all times.

#### **Click Here for the MCC Attendance/Absences Policy**

## (https://www.mclennan.edu/highlander-guide/policies.html)

Click on the link above for the college policies on attendance and absences. Your instructor may have additional guidelines specific to this course.



## **ACADEMIC RESOURCES/POLICIES**

## **Accommodations/ADA Statement:**

Any student who is a qualified individual with a disability may request reasonable accommodations to assist with providing equal access to educational opportunities. Students should contact the Accommodations Coordinator as soon as possible to provide documentation and make necessary arrangements. Once that process is completed, appropriate verification will be provided to the student and instructor. Please note that instructors are not required to provide classroom accommodations to students until appropriate verification has been provided by the Accommodations Coordinator. For additional information, please visit www.mclennan.edu/disability.

Students with questions or who require assistance with disabilities involving physical, classroom, or testing accommodations should contact:

disabilities@mclennan.edu 254-299-8122 Room 319, Student Services Center

#### Title IX:

We care about your safety, and value an environment where students and instructors can successfully teach and learn together. If you or someone you know experiences unwelcomed behavior, we are here to help. Individuals who would like to report an incident of sexual misconduct are encouraged to immediately contact the Title IX Coordinator at <a href="mailto:titleix@mclennan.edu">titleix@mclennan.edu</a> or by calling Dr. Drew Canham (Chief of Staff for Diversity, Equity & Inclusion/Title IX) at (254) 299-8645. Individuals also may contact the MCC Police Department at 299-8911 or the MCC Student Counseling Center at MCC at (254) 299-8210. The MCC Student Counseling Center is a confidential resource for students. Any student or employee may report sexual harassment anonymously by visiting <a href="http://www.lighthouse-services.com/mclennan/">http://www.lighthouse-services.com/mclennan/</a>.

Go to McLennan's Title IX webpage at <a href="www.mclennan.edu/titleix/">www.mclennan.edu/titleix/</a>. It contains more information about definitions, reporting, confidentiality, resources, and what to do if you or someone you know is a victim of sexual misconduct, gender-based violence or the crimes of rape, acquaintance rape, sexual assault, sexual harassment, stalking, dating violence, or domestic violence.

## **Student Support/Resources:**

MCC provides a variety of services to support student success in the classroom and in your academic pursuits to include counseling, tutors, technology help desk, advising, financial aid, etc. A listing of these and the many other services available to our students is available at http://www.mclennan.edu/campus-resource-guide/

College personnel recognize that food, housing, and transportation are essential for student success. If you are having trouble securing these resources or want to explore strategies for balancing life and school, we encourage you to contact a Success Coach by calling (254) 299-8226 or emailing <a href="SuccessCoach@mclennan.edu">SuccessCoach@mclennan.edu</a>. Students may visit the Completion Center Monday-Friday from 8 a.m.-5 p.m. to schedule a meeting with a Success Coach and receive additional resources and support to help reach academic and personal goals. Paulanne's Pantry (MCC's food pantry) provides free food by appointment to students, faculty and staff based on household size. Text (254) 870-7573 to schedule a pantry appointment. The Completion Center and pantry are located on the Second Floor of the Student Services Center (SSC).

## **MCC Foundation Emergency Grant Fund:**

Unanticipated expenses, such as car repairs, medical bills, housing, or job loss can affect us all. Should an unexpected expense arise, the MCC Foundation has an emergency grant fund that may be able to assist you. Please go to <a href="https://www.mclennan.edu/foundation/scholarships-and-resources/emergencygrant.html">https://www.mclennan.edu/foundation/scholarships-and-resources/emergencygrant.html</a> to find out more about the emergency grant. The application can be found at <a href="https://www.mclennan.edu/foundation/docs/Emergencygrant">https://www.mclennan.edu/foundation/docs/Emergencygrant</a> Application.pdf.

#### **MCC Academic Integrity Statement:**

Go to <u>www.mclennan.edu/academic-integrity</u> for information about academic integrity, dishonesty, and cheating.

#### Minimum System Requirements to Utilize MCC's D2L|Brightspace:

Go to <a href="https://www.mclennan.edu/center-for-teaching-and-learning/Faculty-and-Staff-Commons/requirements.html">https://www.mclennan.edu/center-for-teaching-and-learning/Faculty-and-Staff-Commons/requirements.html</a> for information on the minimum system requirements needed to reliably access your courses in MCC's D2L|Brightspace learning management system.

#### **Minimum Technical Skills:**

Students should have basic computer skills, knowledge of word processing software, and a basic understanding of how to use search engines and common web browsers.

## **Backup Plan for Technology:**

In the event MCC's technology systems are down, you will be notified via your MCC student email address. Please note that all assignments and activities will be due on the date specified in the Instructor Plan, unless otherwise noted by the instructor.

## **Email Policy:**

McLennan Community College would like to remind you of the policy (<a href="http://www.mclennan.edu/employees/policy-manual/docs/E-XXXI-B.pdf">http://www.mclennan.edu/employees/policy-manual/docs/E-XXXI-B.pdf</a>) regarding college email. All students, faculty, and staff are encouraged to use their McLennan email addresses when conducting college business.

A student's McLennan email address is the preferred email address that college employees should use for official college information or business. Students are expected to read and, if needed, respond in a timely manner to college emails.

#### **Instructional Uses of Email:**

Faculty members can determine classroom use of email or electronic communications. Faculty should expect and encourage students to check the college email on a regular basis. Faculty should inform students in the course syllabus if another communication method is to be used and of any special or unusual expectations for electronic communications.

If a faculty member prefers not to communicate by email with their students, it should be reflected in the course syllabus and information should be provided for the preferred form of communication.

#### **Email on Mobile Devices:**

The College recommends that you set up your mobile device to receive McLennan emails. If you need assistance with set-up, you may email <a href="mailto:Helpdesk@mclennan.edu">Helpdesk@mclennan.edu</a> for help.

#### Forwarding Emails:

You may forward emails that come to your McLennan address to alternate email addresses; however, the College will not be held responsible for emails forwarded to an alternate address that may be lost or placed in junk or spam filters.

#### Disclaimer:

The resources and policies listed above are merely for informational purposes and are subject to change without notice or obligation. The College reserves the right to change policies and other requirements in compliance with State and Federal laws. The provisions of this document do not constitute a contract.