

WACO, TEXAS

# AND INSTRUCTOR PLAN

#### **CODING & REIMBURSEMENT METHODOLOGIES**

HITT - 2335 - 87

# **DEBORAH WILLIAMS**

**NOTE:** This is a 16-week course.

#### **COVID 19 Notice:**

McLennan Community College is committed to providing you with every resource you need to reach your academic goals including your safety. We will continue to monitor the evolving situation with COVID 19 and adjust our safety guidelines to make sure we offer a safe environment for you and our faculty. Please make sure to consult your faculty and the MCC website at <a href="https://www.mclennan.edu/crisis-management/coronavirus-updates/index.html">https://www.mclennan.edu/crisis-management/coronavirus-updates/index.html</a> on any changes to these guidelines.

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#### **Course Description:**

Advanced coding techniques with emphasis on case studies, health records, and federal regulations regarding prospective payment systems and methods of reimbursement.

# **Prerequisites and/or Corequisites:**

HITT 1441 with a minimum grade of C or better

#### **Course Notes and Instructor Recommendations:**

- Success in this course requires a commitment from the student to reading and following
  directions, specifically due dates. Online courses require students to spend a great
  amount of time reading, studying, reviewing materials, and researching. To be
  successful, be prepared to dedicate the time necessary and accommodate your schedule
  accordingly.
- Students are expected to adhere to the posted deadlines for completing all work weekly. The deadlines are **not** optional.
- Students will need the textbooks and materials required for this online course. These are
  the primary sources of information. However, read the posted power-points and watch
  the videos, as they will provide additional information and will help prepare you to be
  successful in this course.
- Since this is an online course, all communication will be delivered via Brightspace and student email. It is **required** that you check your student email and Brightspace on a **daily** basis. Access to your student email can be set up through this link: www.mclennan.edu/student-email/.
- Any student found to be **cheating** will receive an automatic **zero** if cheating is evident. A **second** offense will result in automatic **failure** of the class and program. Cheating is not tolerated.
- If you feel that you may have a technical problem or if your computer crashes, you are **still expected** to turn your work in by the posted due date. Have an alternate location available in case this happens. One alternate location to be considered is MCC's library, which provides computers for student use.

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# **Instructor Information:**

Instructor Name: **Deborah Williams** 

MCC E-mail: dmwilliams@mclennan.edu

Office Phone Number: 254-299-8973

Office Location: Zoom

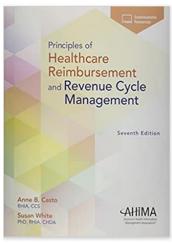
Office/Teacher Conference Hours: Monday: 9:00 a.m. – 12:00 p.m. Tuesday: 10:00 a.m. – 12:30 p.m. Wednesday: 9:00 a.m. – 11:00 a.m. Thursday: 5:00 p.m. – 6:00 p.m.

# **Required Text & Materials:**

Title: Principles of Healthcare Reimbursement

Author: Casto Edition: 7th

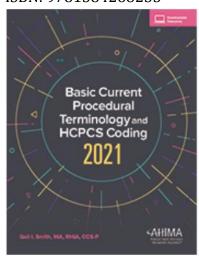
Publisher: AHIMA ISBN: 9781584268000



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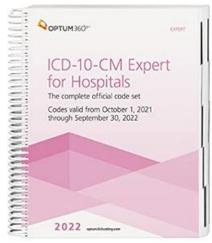
Title: Basic Current Procedural Terminology and HCPCS Coding 2021

Author: Smith Edition: 2021 Publisher: AHIMA ISBN: 9781584268253



Title: ICD-10-CM Expert for Hospitals Spiral, 2022

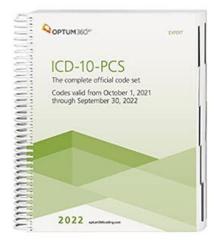
Author: Optum Edition: 2022 Publisher: Optum ISBN: 9781622547647



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Title: ICD-10-PCS Expert Spiral, 2022

Author: Optum Edition: 2022 Publisher: Optum ISBN: 9781622547760



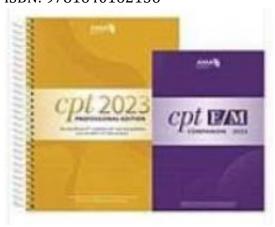
Title: CPT 2023 Professional Edition and CPT E/M Companion

Author: American Medical Association

Edition: 2023

Publisher: American Medical Association

ISBN: 9781640162136



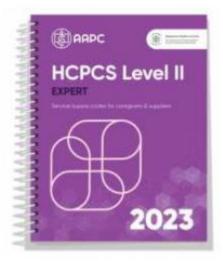
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Title: HCPCS Level II Expert 2023

Author: AAPC Edition: 2023

Publisher: American Medical Association

ISBN: 9781646315840



- 1. Microsoft Word, Microsoft Excel, and Adobe Reader.
- 2. Computer with reliable internet connectivity.
- 3. WEBCAM

MCC Bookstore Website: <a href="http://www.mclennan.edu/bookstore/">http://www.mclennan.edu/bookstore/</a>

#### **Methods of Teaching and Learning:**

Students will participate in and complete discussions, coding assignments, case studies, quizzes, exams, midterm exam, and final exam.

#### **Course Objectives and/or Competencies:**

- 1. Sequence codes according to established guidelines and standards (C03, C05, C07, C14, F1, F2, F5, F6, F11, F15)
- 2. Apply reimbursement methodologies (C03, C05, C07, C14, F1, F2, F5, F6, F11, F15)

AHIMA entry-level competency tasks for health information technicians. The objectives of this course relate specifically to those tasks listed below.

#### Domain I. Data Structure, Content, and Information Governance

5. Explain the use of classification systems, clinical vocabularies, and nomenclatures. (2)

#### **Domain IV. Revenue Cycle Management**

2. Describe components of revenue cycle management and clinical documentation improvement.

(2)

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- 3. Summarize regulatory requirements and reimbursement methodologies (2)
- 3. RM Evaluate compliance with regulatory requirements and reimbursement methodologies (5)

# **Course Outline or Schedule:**

This schedule is tentative and subject to change. Students will be notified via Brightspace or student email of changes.

Unit 01 Due Date: 1/17/2023 Orientation; Basic - Chapter 1			
Overview:	Learning Objectives:	Assignments:	
<ul> <li>Review the Syllabus and tentative Schedule</li> <li>Introduction to CPT and HCPCS</li> </ul>	<ul> <li>Identify the purpose and uses of CPT</li> <li>Distinguish between CPT and National Codes</li> <li>Differentiate between the uses of CPT, ICD-10-CM and ICD-10-PCS</li> </ul>	Reading Class Syllabus Basic – Chapter 1 Watch Orientation Video Basic – Chapter 1 Video Create Study Cards Homework Orientation Assignment Basic – Ch 1 Assignment Basic – Ch 1 Review Quiz Unit 01 Quiz	
Unit 02 Due Date: 1/24	-	2-3; PHR - Chapter 1	
Overview:	Learning Objectives:	Assignments:	
<ul> <li>Review the format and organization of CPT</li> <li>Become familiar with the conventions and characteristics of CPT</li> <li>Learn how to abstract data from operative reports in order to assign the appropriate CPT codes</li> </ul>	<ul> <li>Interpret conventions and characteristics of CPT</li> <li>Describe Category I, II, and III Codes</li> <li>Successfully apply the general rules and guidelines for coding assignment</li> </ul>	Reading Basic - Chapters 2-3 PHR - Chapter 1 Watch Basic - Chapter 2 Video Basic - Chapter 3 Video PHR - Chapter 1 Video PHR - Chapter 1 Video PHR - Ch 1 Assignment 2 Help Video Create Study cards Homework Basic - Ch 2 Assignment 1 Basic - Ch 2 Review	

Unit 03 Due Date: 1/3 Chapter 2  Overview:	1/2023 Basic - Chapter -  Learning Objectives:	<ul> <li>Basic - Ch 3 Review</li> <li>PHR - Ch 1 Assignment 1</li> <li>PHR - Ch 1 Assignment 2</li> <li>PHR - Ch 1 Review</li> <li>Quiz</li> <li>Unit 02 Quiz</li> <li>4 (General; Integumentary); PHR -</li> </ul>	
<ul> <li>Describe the different</li> </ul>	<ul><li>Differentiate the</li></ul>	Assignments:  Reading	
code sets approved by HIPAA  Review the code structure, maintenance, and coding guidelines for each code set  Discuss coding issues that affect compliance	different code sets approved by HIPAA  Know the coding compliance issues that influence reimbursement Explain the roles of various Medicare improper payment review entities	Reading Basic - Chapter 4 (General; Integumentary System) PHR - Chapter 2 Watch Basic - Chapter 4 Gen/Integ Videos PHR - Chapter 2 Video Create Study cards Homework Basic - Ch 4 Integ Assignment 1 Basic - Ch 4 Integ Review PHR - Ch 2 Assignment 1 PHR - Ch 2 Review Quiz Unit 03 Quiz	
Unit 04 Due Date: 2/7 Exam 1	/2023 Basic - Chapter 4	(Musculoskeletal; Respiratory);	
Overview:	Learning Objectives:	Assignments:	
<ul> <li>Review various diseases/conditions in the musculoskeletal and respiratory systems</li> <li>Identify various procedures/services performed on the</li> </ul>	<ul> <li>Identify the CPT guidelines and rules applicable to the musculoskeletal and respiratory systems' procedures/services</li> <li>Apply the CPT guidelines and rules applicable to the</li> </ul>	Reading Basic – Chapter 4 (Musculoskeletal System; Respiratory System) Watch Basic – Chapter 4 Musc Videos Basic – Chapter 4 Resp Videos Create	

musculoskeletal and respiratory systems  Abstract data from operative reports in order to assign the appropriate codes  Unit 05 Due Date: 2/14 Chapter 3	musculoskeletal and respiratory systems' procedures/services  Using ICD-10-CM, CPT, and HCPCS assign diagnosis and procedures codes related to conditions and treatments of the musculoskeletal and respiratory systems  */2023 Basic - Ch 4 (Car	<ul> <li>Study cards</li> <li>Discussion</li> <li>Unit 04 Discussion</li> <li>Homework</li> <li>Basic -Ch 4 Musc Assignment 1</li> <li>Basic -Ch 4 Musc Review</li> <li>Basic -Ch 4 Resp Assignment 1</li> <li>Basic - Ch 4 Resp Assignment 2</li> <li>Basic - Ch 4 Resp Review</li> <li>Quiz</li> <li>Unit 04 Quiz</li> <li>EXAM 1</li> <li>Ediovascular; Digestive); PHR -</li> </ul>
Overview:	Learning Objectives:	Assignments:
<ul> <li>Review various diseases/conditions in the cardiovascular and digestive systems</li> <li>Identify various procedures/services performed on the cardiovascular and digestive systems</li> <li>Abstract data from operative reports in order to assign the appropriate codes</li> </ul>	<ul> <li>Identify the CPT guidelines and rules applicable to the cardiovascular and digestive systems' procedures/services</li> <li>Apply the CPT guidelines and rules applicable to the cardiovascular and digestive systems' procedures/services</li> <li>Using ICD-10-CM, CPT, and HCPCS assign diagnosis and procedures codes related to conditions and treatments of the cardiovascular and digestive systems</li> </ul>	Reading Basic - Chapter 4 (Cardiovascular System; Digestive System) PHR - Chapter 3 Watch Basic - Chapter 4 Cardio Videos Basic - Chapter 4 Digest Videos PHR - Chapter 3 Videos PHR - Chapter 3 Videos Create Study cards Discussion Unit 05 Discussion Homework Basic - Ch 4 Cardio Assignment Basic - Ch 4 Cardio Review Basic - Ch 4 Digest Assignment 1 Basic - Ch 4 Digest Assignment 2 Basic - Ch 4 Digest Review PHR - Ch 3 Assignment PHR - Ch 3 Review Quiz Unit 05 Quiz
Unit 06 Due Date: 2/21  Overview:	Learning Objectives:	Assignments:

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<ul> <li>Review various diseases/conditions in the urinary and male genitalia systems</li> <li>Identify various procedures/services performed on the urinary and male genitalia systems</li> <li>Abstract data from operative reports in order to assign the appropriate codes</li> </ul>	<ul> <li>Identify the CPT guidelines and rules applicable to the urinary and male genitalia systems' procedures/services</li> <li>Apply the CPT guidelines and rules applicable to the urinary and male genitalia systems' procedures/services</li> <li>Using ICD-10-CM, CPT, and HCPCS assign diagnosis and procedures codes related to conditions and treatments of the urinary and male genitalia systems</li> </ul>	Reading Basic - Chapter 4 (Urinary System; Male Genitalia System) PHR - Chapter 4 Watch Basic - Chapter 4 Urin Videos Basic - Chapter 4 Male Gen Videos PHR - Chapter 4 Video Create Study cards Discussion Unit 06 Discussion Homework Basic - Ch 4 Urin Assignment Basic - Ch 4 Urin Review Basic - Ch 4 Male Gen Assignment Basic - Ch 4 Male Gen Review PHR - Ch 4 Assignment 1 PHR - Ch 4 Review Quiz Unit 06 Quiz
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Unit 07 Due Date: 2/28/2023 Basic - Ch 4 (Female Genitalia), Chapter 13; PHR - Chapter 5; Midterm Exam Review

Chapter of Materia Exam Review				
Overview:	Learning Objectives:	Assignments:		
<ul> <li>Define Computer-Assisted Coding</li> <li>Explain the impact CAC has and will continue to have on the coding profession</li> <li>Review examples of CAC coding</li> </ul>	<ul> <li>Evaluate the CAC autosuggested codes for accuracy</li> <li>Select the appropriate codes applicable for the diagnoses and procedures described in the operative reports</li> <li>Defend your selection by providing the applicable coding guideline(s) and/or data you abstracted from the report that</li> </ul>	Reading Basic - Chapter 4 (Female Genitalia System) Basic - Chapter 13 PHR - Chapter 5 Watch Basic - Chapter 4 Fem Gen Videos Basic - Ch 13 Assignment Help Video PHR - Chapter 5 Videos Create Study cards Homework Basic - Ch 4 Fem Gen Assignment 1		

	supports the code assignments  2023 - 3/10/2023  ate: 3/14/2023	<ul> <li>Basic -Ch 4 Fem Gen Assignment</li> <li>Basic -Ch 4 Fem Gen Review</li> <li>Basic - Ch 13 Assignment</li> <li>PHR - Ch 5 Assignment</li> <li>PHR - Ch 5 Review</li> <li>MIDTERM Exam Review</li> <li>Quiz</li> <li>Unit 07 Quiz</li> </ul>
Overview:  Covers Units 04-07	Learning Objectives:	Assignments:  MIDTERM EXAM - Take from home through Lockdown Browser with Webcam
Unit 08 Due Date: 3/21  Overview:	/2023 Basic - Ch 4 (Enc	docrine); PHR - Chapter 6  Assignments:
<ul> <li>Distinguish between the major types of Medicare and Medicaid prospective payment systems for inpatients</li> <li>Describe the elements of the inpatient prospective payment system</li> <li>Review case mix indices and the factors that influence case mix indices</li> </ul>	<ul> <li>Identify factors that influence case mix indices</li> <li>Calculate the CMI's by dividing the total weighted volume by the total volume of admissions</li> <li>Analyze the results of the CMI calculations and explain the differences between the CMI's and the factors that influenced the differences</li> </ul>	Reading Basic - Chapter 4 (Endocrine System) PHR - Chapter 6 Watch Basic - Chapter 4 Endo Video PHR - Chapter 6 Video PHR - Ch 6 Assignment 2 Help Video PHR - Ch 6 Assignment 3 Help Video PHR - Ch 6 Assignment 3 Help Video Create Study cards Homework Basic - Ch 4 Endo Review PHR - Ch 6 Assignment 1 PHR - Ch 6 Assignment 2 PHR - Ch 6 Assignment 3 PHR - Ch 6 Review Quiz Unit 08 Quiz

Unit 09 Due Date: 3/28/2023 Basic - Ch 4 (Nervous, Eye); PHR - Chapter 7				
Learning Objectives:	Assignments:			
<ul> <li>Identify the CPT guidelines and rules applicable to the nervous and eye/adnexa systems' procedures/services</li> <li>Apply the CPT guidelines and rules applicable to the nervous and eye/adnexa systems' procedures/services</li> <li>Using ICD-10-CM, CPT, and HCPCS assign diagnosis and procedures codes related to conditions and treatments of the nervous and eye/adnexa systems</li> </ul>	Reading  Basic - Chapter 4 (Nervous System; Eye Adnexa System)  PHR - Chapter 7  Watch  Basic - Chapter 4 Nerv Video  Basic - Chapter 4 Eye Video  PHR - Chapter 7 Video  PHR - Chapter 7 Video  PHR - Ch 7 Assignment 1 Help Video  Create  Study cards  Homework  Basic - Ch 4 Nerv Assignment  Basic - Ch 4 Nerv Review  Basic - Ch 4 Eye Review  PHR - Ch 7 Assignment 1  PHR - Ch 7 Assignment 2  PHR - Ch 7 Review  Quiz  Unit 09 Quiz			
	itory); PHR - Chapter 8; EXAM 2  Assignments:			
	_			
<ul> <li>Describe Medicare's per-episode payment system for home health agencies</li> <li>Differentiate the specialized collection instruments that exist in postacute care</li> <li>Explain the classification models and payment formulae associated with reimbursement under the Medicare and Medicaid prospective</li> </ul>	Reading Basic - Chapter 4 (Auditory System) PHR - Chapter 8 Watch Basic - Chapter 4 Aud Video PHR - Chapter 8 Video PHR - Ch 8 Assignment 2 Help Video PHR - Ch 8 Assignment 3 Help Video Study Cards Homework			
	Learning Objectives:  Identify the CPT guidelines and rules applicable to the nervous and eye/adnexa systems' procedures/services  Apply the CPT guidelines and rules applicable to the nervous and eye/adnexa systems' procedures/services  Using ICD-10-CM, CPT, and HCPCS assign diagnosis and procedures codes related to conditions and treatments of the nervous and eye/adnexa systems  Basic - Ch 4 (Aud Learning Objectives:  Describe Medicare's per-episode payment system for home health agencies  Differentiate the specialized collection instruments that exist in postacute care  Explain the classification models and payment formulae associated with reimbursement under			

<b>Unit 11 Due Date: 4/11</b>	payment systems in postacute care  ./2023 Basic - Chapters	<ul> <li>Basic - Ch 4 Final Review</li> <li>PHR - Ch 8 Assignment 1</li> <li>PHR - Ch 8 Assignment 2</li> <li>PHR - Ch 8 Assignment 3</li> <li>PHR - Ch 8 Review</li> <li>Quiz</li> <li>Unit 10 Quiz</li> <li>EXAM 2</li> <li>5-6; PHR - Chapter 12</li> </ul>
Overview:	Learning Objectives:	Assignments:
<ul> <li>Review the Radiology and Lab/Patho sections</li> <li>Identify the notes included throughout the Radiology and Lab/Patho sections</li> <li>Abstract data from operative reports in order to assign the appropriate codes</li> </ul>	<ul> <li>Identify the CPT guidelines and rules applicable to the radiology and lab/patho sections</li> <li>Apply the CPT guidelines and rules applicable to the radiology and lab/patho procedures/services</li> <li>Using ICD-10-CM, CPT, and HCPCS assign diagnosis and procedures codes for radiology and lab/patho sections</li> </ul>	Reading Basic - Chapters 5-6 PHR - Chapter 12 Watch Basic - Chapter 5 Video Basic - Chapter 6 Video PHR - Chapter 12 Videos Create Study cards Homework Basic - Ch 5 Assignment Basic - Ch 6 Review Basic - Ch 12 Assignment PHR - Ch 12 Case Study Quiz Unit 11 Quiz
Unit 12 Due Date: 4/19 Overview:	D/2023 Basic - Chapter  Learning Objectives:	
<ul> <li>Define revenue cycle management</li> <li>List each component of the revenue cycle</li> <li>Discuss the importance of effective revenue cycle management and its relationship to providers' fiscal stability</li> </ul>	<ul> <li>Identify components of revenue cycle management</li> <li>Utilize sources of revenue cycle compliance for guidance in revenue cycle management</li> <li>Analyze reimbursement and revenue cycle data to ensure compliance to</li> </ul>	Assignments:  Reading Basic - Chapter 7-8 Watch Basic - Chapter 7-8 Videos Create Study cards Homework Basic - Ch 8 Assignment 1 Basic - Ch 8 Assignment 2 Basic - Ch 8 Assignment 3 Basic - Ch 8 Assignment 4

Unit 13 Due Date: 4/25  Overview:  Review the Anesthesia section Identify the notes included throughout the Anesthesia section Abstract data from operative reports in order to assign the appropriate codes	Learning Objectives:  Identify the CPT guidelines and rules applicable to the anesthesia section  Apply the CPT guidelines and rules applicable to the anesthesia services  Using ICD-10-CM, CPT, and HCPCS assign diagnosis and procedures codes for anesthesia section	<ul> <li>Basic - Ch 7 Assignment</li> <li>Basic - Ch 7 Review</li> <li>Quiz Unit 12 Quiz</li> <li>10-11; PHR - Chapter 13; EXAM 3</li> <li>Assignments:</li> <li>Reading         <ul> <li>Basic - Chapters 10-11</li> <li>PHR - Chapter 13</li> </ul> </li> <li>Watch         <ul> <li>Basic - Chapter 10 Video</li> <li>Basic - Chapter 11 Video</li> <li>PHR - Chapter 13 Video</li> </ul> </li> <li>Fundamental Study Cards         <ul> <li>Homework</li> <li>Basic - Ch 10 Assignment</li> <li>Basic - Ch 11 Review</li> <li>Basic - Ch 11 Review</li> <li>PHR - Ch 13 Assignment</li> <li>PHR - Review</li> </ul> </li> </ul>		
		<b>Quiz</b> Unit 13 Quiz		
		EXAM 3		
Final Exam Review Due	Date: 5/2/2023 Units 0	8-13		
Overview:	Learning Objectives:	Assignments:		
<ul> <li>Complete the Final         Exam Review     </li> <li>Study for the Final         Exam     </li> <li>FINAL EXAM Due Date:</li> </ul>	<ul> <li>Complete the Final Exam Review</li> <li>Study for the Final Exam</li> </ul> 5/2/2023 Units 08-13	Homework Final Exam Review		
Overview:	Learning Objectives:	Assignments:		
Covers Units 08-13		FINAL EXAM - Take from home through Lockdown Browser with Webcam		

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#### **Course Grading Information:**

Grades for this course will be weighted. To determine your grade at any point in the semester, calculate the average and multiply by the percentage for each category. **Passing grade for this course is 75 or higher.** 

Assignments will be averaged and multiplied by 20% Quizzes/Case Studies will be averaged and multiplied by 20% Exams will be averaged and multiplied by 20% Midterm Exam will be multiplied by 20% Final Exam will be multiplied by 20%

Category	Percent toward final grade	Grade range	
Assignments	20%	A	90-100%
Quizzes/Case Studies	20%	В	80-89%
Exams	20%	С	75-79%
Midterm Exam	20%	D	60-74%
Final Exam	20%	F	0-59%

# <u>Late Work, Attendance, and Make Up Work Policies:</u> Unit Work:

Students are encouraged to **complete and submit work early in the week**. You have the ability to check your submitted work via D2L|Brightspace. If you see an error in the submission, you have another chance to resubmit the assignment correctly at any point before the due date.

Based on the nature of this course, you will easily fall behind by submitting work late. Weekly coursework builds on each other as you progress through the course. You must complete weekly work accurately and on time to be able to move on to the next section. During the semester, you will be given **ONE** occasion to submit work late (excluding Exams, Midterm, or Final Exam) regardless of the circumstance, without receiving a grade deduction. After this **ONE** opportunity is used, any work incorrectly submitted or submitted past the due date will receive an automatic zero.

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Weekly work will be graded within 7 days of the due date. Feedback will be provided in the feedback area and/or through the D2L|Brightspace gradebook. You are **required** to **review the instructor's feedback on all work** – even if you are satisfied with the assigned grade.

#### **Exams:**

There will NOT be a make-up for any exams. There will be a total of 3 exams. The exams are timed and will be administered through **Respondus Lockdown browser**, but no webcam. Students are encouraged to complete all work prior to taking the exam, as this will better prepare you. Students will receive a score for exams almost immediately and/or within 48 hours after the due date. Due dates are given on Brightspace.

#### **Midterm and Final Exam:**

There will NOT be a make-up for the Midterm Exam nor the Final Exam. I will not reset the Midterm Exam nor the Final Exam. All students will take the Midterm Exam and Final Exam from home through Respondus Lockdown browser AND webcam.

Failure to submit a total of 8 items of coursework will show that the student has no intention of completing the course. The student will be dropped from the course.

#### **Student Behavioral Expectations or Conduct Policy:**

Students are expected to use appropriate language and display respect for fellow students and instructor regardless of the method of communication: face to face, email, discussion board, or over the phone. Students are expected to be respectful toward the instructor and fellow students. Belligerent behavior used in any form of communication will result in immediate dismissal of the student from the course and will result in counseling with the instructor and the student's program director.

Students are expected to send emails with appropriate information such as student name, course title and number, reason for the email using clear English language (no text language) and all emails should be free of typos, grammatical, spelling, and other errors. Any inappropriate behavior or language may result in the student being dropped from the course immediately.

#### **Instructor Communication Policy:**

Emails are returned within 24 hours of receipt except when received over the weekend or during holidays. Those will be returned the first business day the College is open. Students are encouraged to complete work and contact the instructor with questions regarding the class, assignments, etc. early in the week as there will be no responses after the time noted above.

#### **Emails:**

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Emails should be sent using your student email. Always identify yourself and the course you are enrolled in, the reason for your email, and use clear English language. At times the instructor may have an extenuating circumstance or may be prohibited from responding (according to the above information) due to conference attendance or other required activities.

#### **Technical Support:**

Students who need technical support should contact MCC's Information Systems and Support at 254-299-8077. You can access the link by going to the External Links tab, MCC's Information Systems and Support.

# **Click Here for the MCC Attendance/Absences Policy**

(https://www.mclennan.edu/highlander-guide/policies.html)

Click on the link above for the college policies on attendance and absences. Your instructor may have additional guidelines specific to this course.



# **ACADEMIC RESOURCES/POLICIES**

#### **Accommodations/ADA Statement:**

Any student who is a qualified individual with a disability may request reasonable accommodations to assist with providing equal access to educational opportunities. Students should contact the Accommodations Coordinator as soon as possible to provide documentation and make necessary arrangements. Once that process is completed, appropriate verification will be provided to the student and instructor. Please note that instructors are not required to provide classroom accommodations to students until appropriate verification has been provided by the Accommodations Coordinator. For additional information, please visit www.mclennan.edu/disability.

Students with questions or who require assistance with disabilities involving physical, classroom, or testing accommodations should contact:

disabilities@mclennan.edu 254-299-8122

Room 319, Student Services Center

#### Title IX:

We care about your safety, and value an environment where students and instructors can successfully teach and learn together. If you or someone you know experiences unwelcomed behavior, we are here to help. Individuals who would like to report an incident of sexual misconduct are encouraged to immediately contact the acting Title IX Coordinator at <a href="mailto:titleix@mclennan.edu">titleix@mclennan.edu</a> or by calling, Dr. Claudette
Jackson, (Diversity, Equity & Inclusion/Title IX) at (254) 299-8465. MCC employees are mandatory reporters and must report incidents immediately to the Title IX Coordinator. Individuals may also contact the MCC Police Department at (254) 299-8911 or the MCC Student Counseling Center at (254) 299-8210. The MCC Student Counseling Center is a confidential resource for students. Any student or employee may report sexual harassment anonymously by visiting <a href="http://www.lighthouse-services.com/mclennan/">http://www.lighthouse-services.com/mclennan/</a>.

Go to McLennan's Title IX webpage at <a href="www.mclennan.edu/titleix/">www.mclennan.edu/titleix/</a>. It contains more information about definitions, reporting, confidentiality, resources, and what to do if you or someone you know is a victim of sexual misconduct, gender-based violence or the

crimes of rape, acquaintance rape, sexual assault, sexual harassment, stalking, dating violence, or domestic violence.

# **Student Support/Resources:**

MCC provides a variety of services to support student success in the classroom and in your academic pursuits to include counseling, tutors, technology help desk, advising, financial aid, etc. A listing of these and the many other services available to our students is available at <a href="http://www.mclennan.edu/campus-resource-guide/">http://www.mclennan.edu/campus-resource-guide/</a>

Academic Support and Tutoring is here to help students with all their course-related needs. Specializing in one-on-one tutoring, developing study skills, and effectively writing essays. Academic Support and Tutoring can be found in the Library and main floor of the Learning Commons. This service is available to students in person or through Zoom from 7:30 am - 6:00 pm Monday through Thursday and 7:30 am - 5:00 pm on Friday. You can contact the Academic Support and Tutoring team via Zoom (<a href="https://mclennan.zoom.us/j/2542998500">https://mclennan.zoom.us/j/2542998500</a>) or email (<a href="mailto:ast@mclennan.edu">ast@mclennan.edu</a>) during the above mentioned times.

College personnel recognize that food, housing, and transportation are essential for student success. If you are having trouble securing these resources or want to explore strategies for balancing life and school, we encourage you to contact either MCC CREW – Campus Resources Education Web by calling (254) 299-8561 or by emailing <a href="mailto:crew@mclennan.edu">crew@mclennan.edu</a> or a Success Coach by calling (254) 299-8226 or emailing <a href="mailto:SuccessCoach@mclennan.edu">SuccessCoach@mclennan.edu</a>. Both are located in the Completion Center located on the second floor of the Student Services Center (SSC) which is open Monday-Friday from 8 a.m.-5 p.m.

Paulanne's Pantry (MCC's food pantry) provides free food by appointment to students, faculty and staff. To schedule an appointment, go to <a href="https://mclennan.co1.qualtrics.com/jfe/form/SV\_07byXd7eB8iTqJg">https://mclennan.co1.qualtrics.com/jfe/form/SV\_07byXd7eB8iTqJg</a>. Both the Completion Center and Paulanne's Pantry are located on the second floor of the Student Services Center (SSC).

# **MCC Foundation Emergency Grant Fund:**

Unanticipated expenses, such as car repairs, medical bills, housing, or job loss can affect us all. Should an unexpected expense arise, the MCC Foundation has an emergency grant fund that may be able to assist you. Please go to <a href="https://www.mclennan.edu/foundation/scholarships-and-resources/emergencygrant.html">https://www.mclennan.edu/foundation/scholarships-and-resources/emergencygrant.html</a> to find out more about the emergency grant. The application can be found at <a href="https://www.mclennan.edu/foundation/docs/Emergency">https://www.mclennan.edu/foundation/docs/Emergency</a> Grant Application.pdf.

#### **MCC Academic Integrity Statement:**

Go to <a href="https://www.mclennan.edu/academic-integrity">www.mclennan.edu/academic-integrity</a> for information about academic integrity, dishonesty, and cheating.

#### Minimum System Requirements to Utilize MCC's D2L|Brightspace:

Go to <a href="https://www.mclennan.edu/center-for-teaching-and-learning/Faculty-andStaffCommons/requirements.html">https://www.mclennan.edu/center-for-teaching-and-learning/Faculty-andStaffCommons/requirements.html</a> for information on the minimum system requirements needed to reliably access your courses in MCC's D2L|Brightspace learning management system.

#### **Minimum Technical Skills:**

Students should have basic computer skills, knowledge of word processing software, and a basic understanding of how to use search engines and common web browsers.

#### **Backup Plan for Technology:**

In the event MCC's technology systems are down, you will be notified via your MCC student email address. Please note that all assignments and activities will be due on the date specified in the Instructor Plan, unless otherwise noted by the instructor.

#### **Email Policy:**

McLennan Community College would like to remind you of the policy (<a href="http://www.mclennan.edu/employees/policy-manual/docs/E-XXXI-B.pdf">http://www.mclennan.edu/employees/policy-manual/docs/E-XXXI-B.pdf</a>) regarding college email. All students, faculty, and staff are encouraged to use their McLennan email addresses when conducting college business.

A student's McLennan email address is the preferred email address that college employees should use for official college information or business. Students are expected to read and, if needed, respond in a timely manner to college emails. For more information about your student email account, go to <a href="https://www.mclennan.edu/studentemail">www.mclennan.edu/studentemail</a>.

# **Instructional Uses of Email:**

Faculty members can determine classroom use of email or electronic communications. Faculty should expect and encourage students to check the college email on a regular basis. Faculty should inform students in the course syllabus if another communication method is to be used and of any special or unusual expectations for electronic communications.

If a faculty member prefers not to communicate by email with their students, it should be reflected in the course syllabus and information should be provided for the preferred form of communication.

# **Email on Mobile Devices:**

The College recommends that you set up your mobile device to receive McLennan emails. If you need assistance with set-up, you may email <a href="mailto:Helpdesk@mclennan.edu">Helpdesk@mclennan.edu</a> for help.

You can find help on the McLennan website about connecting your McLennan email account to your mobile device:

- Email Setup for iPhones and iPads
- Email Setup for Androids

# Forwarding Emails:

You may forward emails that come to your McLennan address to alternate email addresses; however, the College will not be held responsible for emails forwarded to an alternate address that may be lost or placed in junk or spam filters.

For more helpful information about technology at MCC, go to MCC's Tech Support Cheat Sheet or email helpdesk@mclennan.edu.

# **Disclaimer:**

The resources and policies listed above are merely for informational purposes and are subject to change without notice or obligation. The College reserves the right to change policies and other requirements in compliance with State and Federal laws. The provisions of this document do not constitute a contract.