

WACO, TEXAS

COURSE SYLLABUS AND INSTRUCTOR PLAN

Human Resources Management HRPO 2301.O280

NOTE: This is a 8-week <u>online</u> course.

Karen Crump, Professor

Course Description:

Behavioral and legal approaches to the management of human resources in organizations.

Course Objectives and/or Competencies:

- Explain the development of human resources management
- Explain current methods of job analysis, recruitment, selection, training/development, performance management, promotion, and separation
- Describe management's ethical, social, and legal responsibilitiesDescribe types of geography as it relates to travelers
- Explain methods of compensation and benefits planning
- Describe the role of strategic human resources planning.

Prerequisites and/or Corequisites:

None

Minimum Requirements Needed for this Course:

This is an online course. Students should have basic computer skills, knowledge of Office 365 especially Word, Excel and PowerPoint, and a basic understanding of how to use search engines and common web browsers. Access to a computer and internet are required to be successful. There are plenty of computer stations throughout the campus for your use including 2 labs in the BT Building and stations in the library. Check the MCC website for hours of these locations.

Instructor Information:

Instructor Name: MCC E-mail: Office Phone Number: Cell Phone Number:	Karen Crump kcrump@mclennan.edu 254-299-8290 254-722-6159
Office Location: Office Hours:	BT205 Tuesdays/Thursdays online: 10:00a – 1:00p; Wednesdays in office: 1:00p – 3:00p
	Since we are preparing for the business world, appointments are preferred. I will be happy to set up a zoom session/phone call or office appt at any time that is convenient. My office phone number (2542998290) will always be the access code for all zoom sessions.
Other Information:	Feel free to contact me at any time; Please no calls before 7:30am or after 7:00pm! Texts are acceptable any time.
Correspondence Policy:	I have no preferred method of communication – the most important thing is to communicate with me! However, use good judgmentif it is somewhat urgent, email is not the best choice. I will do my best to respond within 24 hours. Communication received during weekends or holidays may not be returned until the first business day that the college is open. Since I teach multiple classes and multiple subjects, please refer to the Event Planning course when emailing.

Required Text (etext and MyLab included in course):

Title:Human Resource Management, 16th Ed.Author:Gary DesslerPublisher:PearsonISBN:978-0-13-517278-0MCC Bookstore Website

The text and lab have been included in the course; you must click on the MyLab link in our Brightspace course to sync it up.

Methods of Teaching and Learning:

Assigned readings, discussion groups, group/individual projects and presentations, real world case studies and assignments, written reports/papers, exams, and quizzes.

Free Microsoft Office 365:

MCC offers Office 365 free of charge to all MCC students. If you are in need of this software, please type in Office 365 in the search bar on MCC's website to learn how to download it. There are specific directions for those of you with a chromebook.

Mission Statement: My mission for this class is to provide you with insights into the human resources role in every company with the hopes that you will look at your current work environment from a new and fresh perspective.

Outline or Schedule (subject to change):

WEEK 1: Monday, March 11

Welcome/Class Overview/Orientation Chapter 1: Introduction to Human Resource Management Chapter 2: Equal Opportunity and the Law

WEEK 2: Monday, March 18

Chapter 3: Human Resource Management Strategy and Performance Chapter 4: Job Analysis and the Talent Management Process Chapter 5: Personnel Planning and Recruiting

TEST#1: Chapters 1-3

WEEK 3: Monday, March 25

Chapter 6: Employee Testing and Selection Chapter 7: Interviewing Candidates Chapter 8: Training and Developing Employees

TEST#2: Chapters 4-7

WEEK 4: Monday, April 1

Chapter 9: Performance Mangement and Appraisal Chapter 10: Managing Careers and Rentention

TEST#3: Chapters 8-10

WEEK 5: Monday, April 8 Chapter 11: Establishing Strategic Play Plans Chapter 12: Pay for Performance and Financial Incentives

TEST#4: Chapters 11-13

Chapter 13: Benefits and Services

WEEK 6: Monday, April 15 Chapter 14: Building Positive Employee Relations Chapter 15: Labor Relations and Collective Bargaining

WEEK 7: Monday, April 22 Chapter 16: Safety, Health and Risk Management Chapter 18: Managing Human Resources in Small and Entrepreneurial Firms

TEST#5: Chapters 14-16,18

WEEK 8: Monday, April 29 Finals week

HUMAN RESOURCES MANAGEMENT HRPO 2301.0280

Course Grading Informa	tion:	Allocation of letter grades will be as follows:
Orientation Attendance/Class Participation 5 Exams (50 pts each) Comprehensive Final MyLab Human Resources** Job Description Exercise Resume Writing Interview Role Play Miscellaneous Assignments Onboarding Project	30	Allocation of letter grades will be as follows: A 900 - 1000 points / 90%+ B 800 - 899 points / 80% - 89% C 700 – 799 points / 70% - 79% D 600 - 699 points / 60% - 69% F <600 points / <60% **The number of total points may change due to changes in the syllabus; however, the percentages applied will remain the same (ie. 90% of total points will be equivalent to an A)**

Your final grade will be kept up-to-date in the grade book based on the assignments that have been graded. You will see something like 45/50. The 1st number refers to your grade from the graded assignments; the 2nd number refers to the points that were available for that graded work. It will not include any assignments not yet graded. You have to get to 700/1000 points to pass.

COURSE ORIENTATION: (30 points)

The course orientation is very important because it introduces you to the structure of the course so you can be more successful. There are 3 specific assignments in this module that must be completed.

ATTENDANCE/CLASS PARTICIPATION: (70 points)

Every week, I will ask the class a question to get some discussion going. Your response to this question may count towards these attendance/class participation points. If you respond to someone's comment, you will receive some additional credit – see Extra Credit section for details. You are not locked into this assignment for attendance. Any assignment due during the week will count as you attending class. This particular assignment is relatively easy to do and is meant to encourage class engagement.

CHAPTER TESTS/COMPREHENSIVE FINAL: (350 points)

There will be 5 tests given throughout the semester as well as one comprehensive final exam. Exams will be in a true/false, multiple choice, and short answer format. If you have a scheduling difficulty, you must make arrangements with me **prior to the exam**. If you miss a test and have not made prior arrangements with me, you will forfeit those points. All exams will be online in Brightspace including the final. Academic integrity is important especially in an online environment. If it is obvious that a question to an exam has been copied from an online source, you will receive an automatic 0 for the test.

MYLAB ASSIGNMENTS (100 points)

Every chapter has corresponding activities in MyLab. These activities vary from practice questions, all chapter quizzes, mini simulations and personal assessments. You have unlimited attempts for all these activities. Because of this ability to maximize your points, late submissions will receive a penalty reduction of 1 point per day. Labwork will not be extended so pay attention to those due dates. You are able to work ahead in the lab.

At the end of the semester, your points earned will be measured against the lab points available. That percentage will then be multiplied by 100 points. So if you only earn 50% of available lab points, your grade point value for the lab will be 50 out of the 100 possible.

JOB DESCRIPTION EXERCISE (100 points)

For this assignment, you will be writing a complete and thorough job description for a business management instructor position at MCC. See details in the Projects Module.

RESUME WRITING (60 points)

To ensure that you finish your degree at MCC with a well-written resume, you will be creating one for class. See details in the Projects Module.

INTERVIEW ROLE PLAY (100 points)

For this exercise, you will be acting as an HR Manager and conducting an interview for a new guest service representative at a hotel. Detailed information will be found in the Projects Module.

MISCELLANEOUS ASSIGNMENTS: (15 points each - 90 points)

You will be given miscellaneous assignments throughout the semester. Your 6 highest scores will count towards your final grade.

ONBOARDING PROJECT (100 points)

This is your semester project. You will be creating an onboarding program for a new instructor at MCC. See details in the Projects Module.

A note on assignments. In the business world, it is important that you present professional looking documents. For that reason, if your homework is not typed in Word and does not look professional, points may be lost. For example, you should not submit something in an all-bolded font. There should be clear separation between the question and your response by either using bold/unbolded fonts or perhaps color. Proper grammar and spelling is a given. Make sure you review the way your submission looks before uploading it to avoid losing valuable points. Submitted assignments that are blank cannot be redone so make sure your assignment is completed before submission.

Grammarly

For improving your grammar and writing skills, I would highly recommend you look into this program. There are free elements to it including a free writing assistant and a Microsoft Office Plug In for Word and Outlook. They also have a annual subscription that provides you with even more support. It can really help you improve your skill set.

GENERAL INFORMATION:

COMMUNICATION

All communication including changes to the syllabus will be sent to you through your MCC email address (your 2 initials student ID#@students.mclennan.edu) and announcements in Brightspace. Please make sure you know how to access both. I would suggest setting up your school email – a gmail account - on your smart phone if you have one. My recommendation is to check your emails several times a day.

When sending emails to me, make sure you use professional business format. In the subject line, be specific as to the purpose of your correspondence and include your course name and section number – I teach multiple classes with different subjects. Failure to include this information may result in a delayed response. Avoid typing in all caps. Be clear and concise in what you are trying to communicate. I check emails on a regular basis throughout the day so they will be returned within 24 hours of receipt except over the weekend or holidays. Those emails will be returned on the first business day that MCC is open. If there is a sense of urgency, email is not the best method to use. Pick up the phone and call me. If texting me for the first time, make sure you identify yourself in case I do not have your number in my contacts. Identify the course you are in as well.

Before you make the effort to contact me, ask yourself where you can find the answer to your question. For example, have you checked the syllabus? Brightspace? A fellow classmate? Managers in the business world expect you to be problem solvers. This is a skill that can be learned so a good time to practice is now while you are in college.

ASSIGNMENTS

All required assignments for the week can be found in Brightspace under the weekly module. Due dates are also posted on the course homepage under Upcoming Deadlines. It is important that you complete all assignments in the weekly module so I would highly recommend you start there every week to create your "to do" list.

You will be using Brightspace to submit all assignments. However, should you encounter challenges, you can email it to me at <u>kcrump@mclennan.edu</u> by the deadline. This should be the exception however so if you need assistance on how to upload in Brightspace, make an appointment with me.

<u>All assignments must be typed in Word – no other formats will be accepted</u>! When saving your assignments, make sure to properly name it. This is good business practice. <u>Doublecheck your submission to make sure it is completed</u>. <u>A blank submission will earn a 0 and cannot be redone</u>.

Presentation is important in the business world. Your documents must look professional. For that reason, your homework assignments must look professional. Take a few minutes after completing the assignment and ask yourself if

HUMAN RESOURCES MANAGEMENT HRPO 2301.0280

it looks professional. Points may be lost if your submission does not look neat and organized. Font should never be bolded unless you are trying to emphasize a point....spacing should be just right...indents used when needed.

When you see your assignment grade posted, please check the gradebook for my feedback. I often will insert notes and comments directly in your submission; you should be able to read these from the gradebook.

LATE WORK AND MAKE UP WORK:

Due dates and deadlines are important in the business world. If you miss a crucial deadline, it could cost your company a significant opportunity/expense. For that reason, <u>late work will not be accepted</u> unless prior arrangements have been made in advance. So pay attention to due dates!

Since I do understand that life can get in the way at times, I will allow for no more than 3 assignments to be late. The definition of an assignment is any required work due in the week with the exception of labwork. For all MyLab assignments, you will lose 1 point per day it is late.

In order to receive this exception, you must submit a LATE WORK REQUEST form and email it to me with the subject line: LATE WORK REQUEST. This form can be found in our class file cabinet – the file cabinet module can be found in our class content or under the QuickLinks on the NavBar. It must be submitted no later than 3 days past the due date of the assignment.

ADDITIONAL BONUS POINTS CAN BE EARNED:

In the working world, you do not have to be the smartest person to be successful. However, you do have to show initiative, work hard and prove that you care about the company and the business. For that reason, I am going to apply those same principles to this class. You have the opportunity to put forth additional effort and earn additional bonus points to achieve a higher grade.

EXTRA BONUS ASSIGNMENTS (up to 65 points):

- 1. 10 points: Reach out to me to set up a short ZOOM session so we can meet each other. If you prefer, you can also set up an appointment to stop by my office to visit with me for a few minutes within the first two weeks deadline for setting up the appointment is Monday, March 20 at 8:00am. Consider it a "Getting to Know You" session.
- 2. Up to 20 points: Interview with an HR Director. The professional must be an HR Manager and the visit must be pre-approved to get credit; written report to be at minimum 3 pages to include the interview and general information on the business itself.
- 3. 10 points Email me your job description from your place of work.
- 4. 10 points Complete the instructor feedback form at the conclusion of the semester. You will be notified on Brightspace when it is available.
- 5. Up to 15 points 1 point bonus for every response to a <u>unique</u> classmate during our weekly class discussion in our ClassConversations module. For example, any or all responses to 1 classmate equals 1 point. Responses to 3 classmates would be 3 points. Responses must be more than just a few words so just agreeing with them will not count. In order to receive this bonus, you must have responded to the weekly discussion by the deadline. The purpose is to create conversation! There is a maximum of 3 points per week.

ATTENDANCE:

If a student is not in attendance in accordance with the policies/guidelines of the class as outlined in the course syllabus as of the course census date, faculty are required to drop students from their class roster prior to certifying the respective class roster. A student's financial aid will be re-evaluated accordingly, and the student will only receive funding for those courses attended as of the course census date.

It is your responsibility to make mature and reliable decisions regarding your commitment and performance to this class. MCC's school attendance policy requires me to take attendance and you are expected to participate.

Since this is an online course, attendance will be assessed by the submission of any weekly assignment. An assignment is defined as any activity that is due that week.

HUMAN RESOURCES MANAGEMENT HRPO 2301.0280

Should you fail to complete at minimum the orientation quiz and one lab assignment by Saturday, 11:59p, I will be required to drop you on Sunday, March 17. This drop will not appear on your academic transcript and will not affect your 6-course withdraw limit. However, you will still be financially obligated for the course and your financial aid re-evaluated.

That will be the only time I will automatically drop you from class. After that date, should you want to drop and have not yet exceeded the 6-drop limit, you have until April 12, the 60% date, to personally request it. This withdrawal will be added to the state's 6-course limit. Please refer to the school's attendance policy link below for details regarding this state rule. After April 12, you must accept the grade earned.

Click Here for the MCC Attendance/Absences Policy

(https://www.mclennan.edu/highlander-guide/policies.html)

Click on the link above for the college policies on attendance and absences. Your instructor may have additional guidelines specific to this course.

GRADES:

If you do not agree with a grade, you have one week from the time it is posted to review it with me.

Answers to the tests are not provided. If you would like to review your test, please make an appointment with me so we can review it together.

MY PHILOSOPHY ON LEARNING:

Learning is hard. Learning is frustrating. Learning takes work. It takes time. Learning can also make you uncomfortable. And learning is a CHOICE. The responsibility to learn is yours and yours alone. I am committed to introducing you to new terms, concepts and ideas and helping you in any way I can to sort out any confusion. But you must own the learning part and want it bad enough to ask questions when you do not understand and see me to sort out more complex and time-consuming issues. I will do everything I can to help you on this journey but I will not do the work for you. If you find that you need additional support, more than I can provide, MCC offers plenty of resources in our Student Success department. Feel free to come see me if you would like to explore these services. So in the spirit of learning something new, embrace the work ahead of you! In the words of Dr. Seuss, "Oh the Places You'll Go!" (hopefully you are never too old for a little Dr. Seuss wisdom!)

Instructor Recommendations:

An online course takes self-discipline to achieve success. This class is broken out week by week with specific assignments and activities that must be completed. My recommendation is to always log into the course every Monday, the start of every week, to assess what your week looks like with respect to assignments and deadlines. You may have a chapter quiz and test on that chapter in the same week so it is better to plan ahead.

Make sure to go into this class with a back up plan in case your computer crashes and your internet goes down. Know what you will do if one of those scenarios happens. These situations cannot be used as reasons for assignments not getting completed by the deadlines. Know that there are many computer labs available on campus. The library probably offers the greatest availability. Do your research and investigate into these labs so you are better prepared.

Take the orientation seriously so you gain an understanding of the course format and structure on Brightspace.

The textbook is an integral part of the course and chapter reading will be required every week.

Since the responsibility of learning falls on your own personal efforts, make sure to reach out to me if you are confused about something. Before placing the call however, please make sure you check all resources including the syllabus and your classmates to find a solution; my experience has been that answers to most questions can be found there. I do my best to respond to your inquiries as quickly as possible but for planning purposes, anticipate at least a 24-hour turnaround.

Reading and comprehension are key to being successful in an online environment. If you have reached this point in the syllabus, please email me with the subject line, "I have really read the syllabus" for an added bonus.

Weekly content will open up every Monday at 12:01am.

Student Behavioral Expectations or Conduct Policy:

I am a "hotelie" at heart since the majority of my career has been in the hotel business and just love the philosophy of Ritz Carlton Hotels, a luxury brand. To borrow from their motto, *"We are Ladies and Gentlemen serving Ladies and Gentlemen"*. Even though this class is in an online format, we will treat each other with mutual respect. If you are frustrated with something and do not understand, please talk to me. I am here for support and to help you succeed. I am not out to get you or make things difficult. But let's face it, sometimes in college you have to do things you don't like doing...that is why a degree offers so much value to employers- it proves you can complete a project and go the distance! Remember, your behavior and character are the only things that you have complete control of in your life. Make the most of it!

Instructor/Class Academic Integrity Statement:

In the business world, if you are caught stealing, you will immediately lose your job. That same premise will be applied to our class. Cheating on exams or plagiarizing (presenting the work of another as your own, or the use of another person's ideas without giving proper credit) may result in a failing grade and you will be reported to Student Discipline.

<u>Turnitin</u>

Brightspace has a feature called TurnItIn...it allows me or you to run your assignment through a reader to reveal the percentage of the paper that has been plagiarized. As long as you are within a 0-25% margin, you will be fine; anything higher will result in points lost. Anything higher than 60% will result in a 0 and potential discipline action. My recommendation is to run your assignment thru this feature to see your results before you submit it. You will be notified when an assignment requires this feature.

10/09/2023

COMMUNITY COLLEGE

ACADEMIC RESOURCES/POLICIES

Accommodations/ADA Statement:

Any student who is a qualified individual with a disability may request reasonable accommodations to assist with providing equal access to educational opportunities. Students should contact the Accommodations Coordinator as soon as possible to provide documentation and make necessary arrangements. Once that process is completed, appropriate verification will be provided to the student and instructor. Please note that instructors are not required to provide classroom accommodations to students until appropriate verification has been provided by the Accommodations Coordinator. For additional information, please visit www.mclennan.edu/disability

Students with questions or who require assistance with disabilities involving physical, classroom, or testing accommodations should contact:

disabilities@mclennan.edu (254)299-8122 Room 319, Student Services Center

Title IX:

We care about your safety, and value an environment where students and instructors can successfully teach and learn together. If you or someone you know experiences unwelcomed behavior, we are here to help. Individuals who would like to report an incident of sexual misconduct are encouraged to immediately contact the Title IX Coordinator at <u>titleix@mclennan.edu</u> or by calling, Dr. Claudette Jackson, (Accommodations/Title IX) at (254) 299-8465. MCC employees are mandatory reporters and must report incidents immediately to the Title IX Coordinator. Individuals may also contact the MCC Police Department at (254) 299-8911 or the MCC Student Counseling Center at (254) 299-8210. The MCC Student Counseling Center is a confidential resource for students. Any student may report sexual harassment anonymously by visiting http://www.lighthouse-services.com/mclennan/

MCC ACADEMIC RESOURCES/POLICIES, Page 2 of 4

Updated 10/09/2023

Additionally, Title IX provides rights and protections for pregnant and newly parenting students. Go to McLennan's Title IX webpage at <u>www.mclennan.edu/titleix/</u>. It contains more information about definitions, reporting, confidentiality, resources, and what to do if you or someone you know is a victim of sexual misconduct, gender-based violence or the crimes of rape, acquaintance rape, sexual assault, sexual harassment, stalking, dating violence, or domestic violence.

Student Support/Resources:

MCC provides a variety of services to support student success in the classroom and in your academic pursuits to include counseling, tutors, technology help desk, advising, financial aid, etc. A listing of these and the many other services available to our students is available at http://www.mclennan.edu/campus-resource-guide/

Academic Support and Tutoring is here to help students with all their course-related needs. Specializing in one-on-one tutoring, developing study skills, and effectively writing essays. Academic Support and Tutoring can be found in the Library and main floor of the Learning Commons. This service is available to students in person or through Zoom. You can contact the Academic Support and Tutoring team via Zoom or email (ast@mclennan.edu) by going to our website

(https://www.mclennan.edu/academic-support-and-tutoring/)

College personnel recognize that food, housing, and transportation are essential for student success. If you are having trouble securing these resources or want to explore strategies for balancing life and school, we encourage you to contact either MCC CREW – Campus Resources Education Web by calling (254) 299-8561 or by emailing crew@mclennan.edu or a Success Coach by calling (254) 299-8226 or emailing success@mclennan.edu.

Paulanne's Pantry (MCC's food pantry) provides free food by appointment to students, faculty and staff. To schedule an appointment, go to https://calendly.com/paulannespantry-mcc/15min.

The CREW, Success Coaches, and Paulanne's Pantry are all located on the second floor of the Student Services building in Success Coaching Services.

MCC Foundation Emergency Grant Fund:

Unanticipated expenses, such as car repairs, medical bills, housing, or job loss can affect us all. Should an unexpected expense arise, the MCC Foundation has an

MCC ACADEMIC RESOURCES/POLICIES, Page 3 of 4

Updated 10/09/2023

emergency grant fund that may be able to assist you. Please go to https://www.mclennan.edu/foundation/scholarships-and-resources/emergencygrant.html to find out more about the emergency grant. The application can be found at https://www.mclennan.edu/foundation/docs/Emergency_Grant_Application.pdf

MCC Academic Integrity Statement:

Please view our <u>Academic integrity statement</u> for more information about academic integrity, dishonesty, and cheating. The unauthorized use of artificial intelligence (AI) for classwork can be a violation of the College's General Conduct Policy. Whether AI is authorized in a course and the parameters in which AI can be used in a course will be outlined by each instructor.

Minimum System Requirements to Utilize MCC's D2L|Brightspace:

Go to <u>https://www.mclennan.edu/center-for-teaching-and-learning/Faculty-and-Staff-Commons/requirements.html</u> for information on the minimum system requirements needed to reliably access your courses in MCC's D2L|Brightspace learning management system.

Minimum Technical Skills:

Students should have basic computer skills, knowledge of word processing software, and a basic understanding of how to use search engines and common web browsers.

Backup Plan for Technology:

In the event MCC's technology systems are down, you will be notified via your MCC student email address. Please note that all assignments and activities will be due on the date specified in the Instructor Plan, unless otherwise noted by the instructor.

Email Policy:

McLennan Community College would like to remind you of the policy (<u>http://www.mclennan.edu/employees/policy-manual/docs/E-XXXI-B.pdf</u>) regarding college email. All students, faculty, and staff are encouraged to use their McLennan email addresses when conducting college business.

A student's McLennan email address is the preferred email address that college employees should use for official college information or business. Students are expected to read and, if needed, respond in a timely manner to college emails. For more information about your student email account, go to <u>www.mclennan.edu/studentemail</u>.

MCC ACADEMIC RESOURCES/POLICIES, Page 4 of 4

Instructional Uses of Email:

Faculty members can determine classroom use of email or electronic communications. Faculty should expect and encourage students to check the college email on a regular basis. Faculty should inform students in the course syllabus if another communication method is to be used and of any special or unusual expectations for electronic communications.

If a faculty member prefers not to communicate by email with their students, it should be reflected in the course syllabus and information should be provided for the preferred form of communication.

Email on Mobile Devices:

The College recommends that you set up your mobile device to receive McLennan emails. If you need assistance with set-up, you may email <u>Helpdesk@mclennan.edu</u> for help.

You can find help on the McLennan website about connecting your McLennan email account to your mobile device:

- Email Setup for iPhones and iPads
- Email Setup for Androids

Forwarding Emails:

You may forward emails that come to your McLennan address to alternate email addresses; however, the College will not be held responsible for emails forwarded to an alternate address that may be lost or placed in junk or spam filters.

For more helpful information about technology at MCC, go to <u>MCC's Tech Support</u> or email <u>helpdesk@mclennan.edu</u>.

Disclaimer:

The resources and policies listed above are merely for informational purposes and are subject to change without notice or obligation. The College reserves the right to change policies and other requirements in compliance with State and Federal laws. The provisions of this document do not constitute a contract.